



CITY HAWKS

SECURITY | LOGISTICS | FACILITIES

CUSTOMIZED SERVICES SOLUTIONS PROVIDER

Feel like enhancing your business growth? The answer is here, we are here to provide expert solutions and services as per your requirement.



#1 SOLUTIONS PROVIDER

SECURITY

LOGISTICS

FACILITIES

EXCELLENCE IN LOGISTICS BY CITY HAWKS

1 We started Integrated customized services Solutions & Industrial Hygiene services.

2 We ventured into facility management services for corporate clients, safety consultancy and initiated Risk management consultancy services.

3 Last Mile Delivery Solutions. Improving the efficiency of delivery schedules.
Delivery on time in flexible slots

4 We provide logistics support services, and services solutions to organizations according to their requirements

5 CITY HAWKS PVT LTD is a customized services solutions provider. We understand client's need and provide expert solutions to resolve the client's problems. In order to provide quality service, we give importance to planned supervision, which further ensures enhancement of client's business growth.

THE TEAM BEHIND YOUR BUSINESS

The company is successfully managed by a team of Professionals under able guidance of Major Nishant R Gupta (Retd.) and Major Sumeet Chhibber (Retd.) Major Nishant has a grass root, rich and vast experience in facility management and training domains, providing customized services solutions. Major Sumeet carries 15 years of experience in suggesting management team how to strategically manage people as important business partners. This includes managing ,recruiting and hiring the right talent through innovative sources

DIRECTOR'S PROFILE

The company is successfully managed by a team of professionals under able guidance of Major N S Chauhan (Retd.) who has a grass root, rich and vast experience in Security, facility management and training domains. He holds an MBA degree, M.Phil(Disaster Management), PG Diploma in HRD,Diploma in Industrial Security and many other qualifications. He is General Secretary of Centre Association of Private Security Industry (CAPSI) in Delhi



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OPERATIONAL EXCELLENCE

Well defined escalation matrix and feed back mechanism

Usage of dedicated professional tools and software's

Selection of candidates based on client's need analysis, planned supervision & on- job refresher training

Recruitment, training
At our own training centre with residential facilities, well equipped classrooms, lab and field training Infrastructure

- In order to provide quality service, we give importance to planned supervision.
- A strong team comprising of managers, inspectors and patrolling supervisors & trainers, equipped with vehicles with mobile communications.
- Carry out checks / surprise check at all the sites round the clock.
- Identify Risk Zones and take proactive measures to mitigate the risk.
- City Hawks covers all statutory compliances laid down by the government.
- Wages disbursement 7th – 10th of every month through bank transfer / atm. As per state minimum wages.
- Full compliance of PF, ESI and labour laws.
- Protect and indemnify principal employer against all statutory obligations

INTEGRITY & HONESTY

OUR MISSION

- To create value for clients through customised, cost effective, integrated security and facility management solutions
- To achieve well contented clientele through professionalism, technology and training of manpower.

OUR VISION

To ensure deployment of Right person for Right job, live for our motto of "Peace of Mind: Assured & Secured™"

OUR SERVICE PORTFOLIO

LAST MILE DELIVERY

- Improving the efficiency of delivery schedules
- Providing required logistics services support for the client
- Delivery on time in flexible slots
- Customer satisfaction ensured
- Experience in working with Amazon in Delhi for Last Mile Delivery solutions

CONSULTANCY SERVICES

- Risk Assessment Audits
- Process Excellence
- Operational efficiency
- Cost reduction

INDUSTRIAL HYGIENE

- Waste segregation and disposal
- Waste reuse
- Process designing for waste reduction

SKILLED MANPOWER SERVICES

- Payroll Management
- Outsourcing
- Staffing
- E-Commerce Support Staff
- Last Mile Delivery Staff

SAFETY SERVICES

- Fire Safety Consultancy
- Safety Training
- Safety Audit
- Disaster Management Support

FACILITY MANAGEMENT

- Soft Services
- Pantry Services
- Reception Services
- HVACs & DG Maintenance
- Electronic & Mechanical Services
- Providing and monitoring MST to Zomato on Pan India basis
- Supervision services through in-house built geofence software

Monitoring facility through cloud based geo-fenced in-house app-based software for better transparency and accountability

OUR ESTEEMED CLIENTS



ABOUT US

CITY HAWKS is a close knitted family of young, creative & enthusiastic professionals who have entered the services industry to excel & make it to highest levels of integrity, efficiency and customer expectations by maintaining the professional outlook towards the work and keeping a keen focus on steps forward. The organization has a great mix of experienced professionals, who provide the valuable guidance when needed and the team of young enthusiasts who keep the zest alive at work, combined together to provide an ideal work place. City Hawks is transparent in its conduct & provides quality value added services to its clients.



info@cityhawks.in



S-210, Shokeen Plaza,
Sector 12, Dwarka, New
Delhi 110075



+91-11- 45062886



www.cityhawks.in

