



CITY HAWKS

SECURITY * FACILITY MANAGEMENT * MANPOWER SERVICES



Feel like improving your Security
and Facility Management services.
The answer is here.



“Peace of Mind: Assured & Secured™”

ABOUT US



**CITY HAWKS
MPSC**
ISO 9001-2008 CERTIFIED
SECURITY • FACILITY MANAGEMENT • MANPOWER

CITY HAWKS MPSC started as DGR Ministry of Defence (Govt. of India) empanelled security agency in 2009 with mandate to deploy Ex-Servicemen from Army, Navy & Airforce at various PSUs. We took over the most challenging task of providing security cover at Coal mines of Coal India Ltd, and then various other public sector units in difficult terrains.

2009-2012

OUR MISSION

- To create value for clients through customised, cost effective, integrated security and facility management solutions
- To achieve well contented clientele through professionalism, technology and training of manpower.

OUR VISION

To ensure deployment of Right person for Right job, live for our motto of "Peace of Mind: Assured & Secured™"

RECRUITMENT, TRAINING AT OUR OWN TRAINING CENTRE WITH RESIDENTIAL FACILITIES, WELL EQUIPPED CLASSROOMS, LAB AND FIELD TRAINING INFRASTRUCTURE

SELECTION OF CANDIDATES BASED ON CLIENT'S NEED ANALYSIS, PLANNED SUPERVISION & ON-JOB REFRESHER TRAINING

FULL STATUTORY COMPLIANCES, ON TIME SALARIES, QUICK REACTIONS AND REPLACEMENT OF MANPOWER

WELL DEFINED ESCALATION MATRIX AND FEED BACK MECHANISM

OPERATIONS EXCELLENCE

- In order to provide quality service, we give importance to planned supervision. A strong team comprising of managers, inspectors and patrolling supervisors & trainers, equipped with vehicles with mobile communications.
- Carry out checks / surprise check at all the sites round the clock.
- Identify Risk Zones and take proactive measures to mitigate the risk.

- City Hawks covers all statutory compliances laid down by the government.
- Wages disbursement 7th – 10th of every month through bank transfer / atm. As per state minimum wages.
- Full compliance of PF, ESI and labour laws.
- Protect and indemnify principal employer against all statutory obligations

- Training of Manpower - On site Training
- Arranging Training on Fire Fighting, Emergency Response and First Aid
- Special Training to Lady Guards on behavioural and security aspects
- Effective Supervision - through Ex-servicemen Supervisors
- Balancing of Experienced and Young manpower
- Equipping our guards with proper uniforms, Lathi, Torch, Whistle, Safety Shoes, Equipment etc.
- Creating and implementing QRT and Patrolling System
- Night Checking of Guards/ Surprise Checking by Field Officer of company
- Reporting and Monitoring of Security guards on shift basis, daily
- Maintaining proper registers and other documentation
- Establishing proper communication network
- Emergency Contact numbers are to be prominently displayed h professionalism, technology and training of manpower.

We started providing security and allied manpower services to private organisations through tendering process.

2013

To maintain high standards, we opened training centre in Lucknow with Classrooms, Lab & field training facilities.

2015

We ventured into facility management services for corporate clients, safety consultancy and initiated Risk management consultancy services.

2017

We started Integrated Security Solutions & Industrial Hygiene services.

2019

DIRECTOR'S PROFILE

The company is successfully managed by a team of Professionals under able guidance of Major N S Chauhan (Retd.) who has a grass root, rich and vast experience in Security, facility management and training domains. He holds an MBA degree, M.Phil. (Disaster Management), PG Diploma in HRD, Diploma in Industrial Security and many other qualifications. He is General Secretary of Centre Association of Private Security Industry (CAPSI), in Delhi.



OUR SERVICES



ELECTRONIC SECURITY SERVICES

- CCTV Cameras
- Surveillance Equipment
- Counter Surveillance Equipment
- Drones based Surveillance
- Perimeter & Open area monitoring
- Access Control System

INTEGRATED SECURITY SERVICES

PHYSICAL SECURITY SERVICES

- Security Guards-Civil,
- Security Lead-Ex-Servicemen,
- Bouncers / Marshalls, PSOs -Male
- PPOs -Female
- Executive Protection (EP)
- VIP Escorts
- Event Security

SKILLED MANPOWER SERVICES

- Payroll Management
- Outsourcing
- Staffing
- E-Commerce Support Staff
- Last Mile Delivery Staff

Monitoring facility through cloud based geo-fenced in-house app-based software for better transparency and accountability

SAFETY SERVICES

- Fire Safety Consultancy
- Safety Training
- Safety Audit
- Disaster Management Support

CONSULTANCY SERVICES

- Risk Assessment Audits
- Integrated Security Consulting
- Independent Security Audit
- Investigation & Fraud prevention consulting

FACILITY MANAGEMENT

- Soft Services (Cleaning & Housekeeping)
- Pantry Services
- Reception Services
- HVACs
- Electronic & Mechanical Services
- Turnkey Solutions & AMCs
- Supervision Services
- Horticulture Services

CASH MANAGEMENT

- Cash Vans for secure transit
- Currency Chest Security



OUR TRAINING INFRASTRUCTURE



CLASS ROOM



EQUIPMENT LABS



PHYSICAL TRAINING



OBSTACLE COURSE

SOME OF OUR REPUTED CLIENTS



IndianOil



ISO 9001-2000 Certified



Ministry of External Affairs
Government of India



DSOI Dhaula Kuan



National Highways Authority of India



Delhi Cantt.
Knowledge Empowers



CONCOR



Hindustan Aeronautics Limited



A Maharatna Company



vodafone



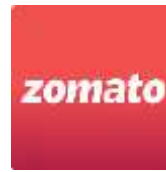
JAIPUR METRO



SWIGGY



SUZLON



zomato



बैंक ऑफ बड़ौदा
Bank of Baroda
India's International Bank



SHOP



BRITANNIA

AXIS BANK

Central Warehousing Corporation
केन्द्रीय भंडारण निगम



BSNL



ZTE

CORE VALUES

- INTEGRITY & HONESTY
- PROACTIVE
- DELIVER MORE THAN PROMISED
- VALUE CREATION
- QUICK REACTIONS
- TRANSPARENCY
- HUMILITY
- SERVICE WITH SMILE
- KEEP IT SIMPLE
- ACCOUNTABILITY



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info@cityhawks.in,



T-306, Shokeen Plaza,
Sector 12, Dwarka, New
Delhi 110075



+91-11- 45062886



www.cityhawks.in